

# Switching from Another Carrier

By using MNP (Mobile Number Portability), you can keep your existing phone number when switching mobile carriers.

## **1. Apply for MNP reservation at your current carrier and obtain an "MNP Reservation Number."**

- The MNP Reservation Number is valid for 15 days including the date of issue. At the time of your mobile application, the MNP Reservation Number must have at least 10 days of validity remaining.

## **2. Review the required documents and contract conditions for your application / Identity Verification**

- Applicants must be 18 years of age or older.
- A government-issued photo ID such as a Residence Card or Driver's License.
- A credit card in the account holder's name.
- You must present a document issued by a government agency, such as a Residence Card or Driver's License.
- Email address
- Internet access and a computer or similar device
- Voice call SIM cards are limited to one line per person.

① Complete the application.

② After identity verification is complete, your SIM card will be provided and activation procedures will be carried out.

After identity verification is complete, the SIM will be shipped to the address listed on your identity verification document marked "No Forwarding." If there are no issues with your application, delivery will take approximately 3 to 4 business days after identity verification is completed.